

Face to Face consultancy launches

New consultant aims for effective communications

Face To Face Consultancy, an independent employee communications consultancy, has announced its official launch to the UK market.

Through face-to-face meetings, the new company aims to work with employers, providers and intermediaries to communicate pensions and benefits effectively.

Greg Thorley and Richard Ayers, both formerly of Standard Life, are the driving force behind Face To Face Consultancy, combining their industry insights and expertise with the geographical reach of experienced

employee benefits industry professionals around the UK, and the support and participation of other agencies such as Life Academy and SHILLING.

Thorley said: "It can be challenging for employers to engage effectively with their employees.

"We go to each and every employer and understand their unique objectives and environment in which the message needs to be communicated."

Written by Ilonka Oudenampsen

News in brief

- **Liberty IT** has become the first employer in Northern Ireland to be awarded the Pension Quality Mark for its staff scheme. The standard is given to those employers who provide good quality DC pension schemes to their employees. The PQM was launched by the **National Association of Pension Funds** in September 2009.

- Small self-administered scheme (SSAS) provider and SIPP operator **Rowanmoor Pensions** has published service standards for its SSAS and Family Pension Trusts online, and said it is set to be the first provider to publicise its performance against these standards. The service standards for SSAS and Family Pension Trusts, which include

target timescales for processing applications and transferring existing benefits, are now available at the company's website. Please visit www.rowanmoor.co.uk.

- **Aviva** has added 10 Vanguard funds to its wrap platform and self invested personal pension. The insurer said the move is in response to adviser demand for low-cost passive funds.